



LATE/MISSED APPOINTMENT POLICY

To ensure that each patient is given the proper amount of time allotted for their visit and to provide the highest quality care, it is very important for each scheduled patient to attend their visit on time. If it is necessary to reschedule the appointment, please call us as soon as possible.

As a courtesy, a reminder call will be made/attempted the day before your pet's appointment.

If you are unable to call the office 2 hours in advance of your appointment or you are more than 15 minutes late to your appointment, your account will be subject to a charge of \$10.

Please understand your scheduled appointment is the time we set aside for your pet to see the doctor. We understand changes in your schedule or unexpected emergencies can arise that make your appointment inconvenient. If we receive adequate notice to cancel or reschedule your appointment, the doctor can potentially take care of another pet in need.

I have read and agree to comply to the above policy.

Client Signature

Date